



ST. WILFRED'S COLLEGE OF ARTS, COMMERCE & SCIENCE

(Affiliated to Mumbai University)

Opp. Ayush Resort, Near Shedung Toll Plaza, Old Mumbai-Pune Highway, Panvel, Navi Mumbai-410206
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ACTION TAKEN REPORT BASED ON THE FEEDBACK FORM OF ALUMANI

AREA	FEEDBACK DESCRIPTION	PRIORITY	ACTION TAKEN	STATUS
Admission Procedure	Admission process is cumbersome and lacks transparency.	High	Streamlined the process by implementing an online application system and clear guidelines on the website.	Completed
Fee Structure	Fee details are not clearly communicated, causing confusion among students and parents.	High	Updated the website with detailed fee structure, including all components and possible additional costs. Conducted informational webinars.	Completed
Environment	Campus environment needs to be more welcoming and inclusive.	High	Launched a diversity and inclusion program, organized campus-wide events to promote inclusivity, and improved campus signage for better navigation.	Ongoing
Infrastructure & Labs	Labs are out dated and lack necessary equipment.	High	Procured new lab equipment, upgraded existing facilities, and conducted regular maintenance checks.	In Progress
Faculty	Some faculty members are not approachable and lack effective teaching methods.	High	Conducted faculty development programs, implemented a mentorship system, and introduced regular feedback sessions for continuous improvement.	In Progress
Project Guidance	Insufficient support and guidance for student projects.	High	Assigned dedicated project mentors, provided additional resources and workshops on project management and research methodologies.	Completed
Quality of Support Material	study materials are outdated and not relevant to current industry standards.	High	Updated curriculum and support materials to align with industry trends, collaborated with industry experts for content review.	Completed
Training & Placement	Placement cell needs to improve industry connections and training programs.	High	Enhanced training programs, established new industry partnerships, and organized career fairs and internship opportunities.	Completed
Library	Library resources are inadequate and not accessible online.	High	Expanded the library's digital resources, extended library hours, and improved the cataloging system for easier access.	Completed
Canteen Facilities	Canteen lacks variety and the quality of food needs improvement.	High	Revamped the canteen menu to include healthy options, conducted regular quality	Completed



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			checks, and introduced feedback mechanisms for continuous improvement.	
Hostel Facilities	Hostel facilities are inadequate and maintenance is poor.	High	Upgraded hostel facilities, improved maintenance services, and introduced a helpline for immediate issue resolution.	In Progress
Overall Rating of College	Overall satisfaction with the college is good	High	Implemented a comprehensive improvement plan addressing key areas of concern, established regular feedback mechanisms, and ensured transparent communication.	Ongoing

Detailed Actions and Future Plans

Admission Procedure

The feedback indicated that the admission process was cumbersome and lacked transparency. To address this, an online application system was implemented to streamline the process, providing clear guidelines and timelines on the college website. Regular informational webinars were conducted to guide prospective students and their parents through the admission process, ensuring clarity and reducing anxiety.

Fee Structure

Concerns regarding the clarity of the fee structure were addressed by updating the website with a detailed breakdown of fees, including all components and possible additional costs. Informational webinars and Q&A sessions were organized to explain the fee structure and payment options, ensuring that all stakeholders are well-informed.

Environment

To create a more welcoming and inclusive campus environment, a diversity and inclusion program was launched. This program includes campus-wide events to promote inclusivity, improved signage for better navigation, and initiatives to foster a sense of community among students, staff, and faculty.

Infrastructure and Lab Facilities

Acknowledging the need for upgraded lab facilities, new equipment was procured and existing facilities were upgraded. Regular maintenance checks were instituted to ensure that all labs are in optimal condition, providing students with the necessary tools and resources for their academic work.

Faculty



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To address concerns about faculty approachability and teaching methods, faculty development programs were conducted. These programs focus on enhancing teaching skills, fostering a supportive learning environment, and implementing a mentorship system to provide continuous feedback and support for faculty members.

Project Guidance

In response to the feedback on insufficient project guidance, dedicated project mentors were assigned to students. Additional resources and workshops on project management and research methodologies were provided to ensure that students receive the necessary support and guidance for their projects.

Quality of Support Material

The curriculum and support materials were updated to align with current industry standards. Collaborations with industry experts were established to review and update the content, ensuring that students have access to relevant and up-to-date study materials.

Training and Placement

To improve the effectiveness of the placement cell, training programs were enhanced, and new industry partnerships were established. Career fairs and internship opportunities were organized to help students gain practical experience and connect with potential employers.

Library

Library resources were expanded to include more digital resources, making them accessible online. The library hours were extended to accommodate students' schedules, and the cataloging system was improved to ensure that resources are easily accessible.

Canteen Facilities

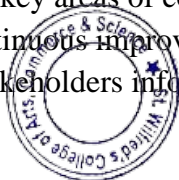
The canteen menu was revamped to include healthier options, and regular quality checks were implemented to ensure the food's quality. Feedback mechanisms were introduced to continuously improve the canteen services based on students' suggestions and preferences.

Hostel Facilities

To address issues with hostel facilities, upgrades were made, and maintenance services were improved. A helpline was introduced to provide immediate resolution of any issues, ensuring that students have a comfortable and safe living environment.

Overall Rating of the College

To improve the overall satisfaction with the college, a comprehensive improvement plan was implemented, addressing key areas of concern. Regular feedback mechanisms were established to ensure continuous improvement, and transparent communication was maintained to keep all stakeholders informed of the progress.




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